QUALITY MANAGEMENT POLICY

QC's Mission: Delivering Excellence

- Quality Carriers, Inc. and its subsidiaries (collectively, QC) move chemicals safely for our customers throughout North America.

QC's Quality Management Objectives:

- Be our customers' first choice for bulk chemical transportation and logistics services
- Safe and timely delivery of customers' freight
- Be the leader in every market we serve
- Be an innovative partner to our customers
- Employ and work with the best people and suppliers in the industry
- Seek continuous improvement in all aspects of our company

QC's Quality Management Objectives are met by:

- Prioritizing safety across our organization
- Thoroughly understanding the needs and requirements of our customers
- Ensuring that our employees and contractors do what is needed to satisfy and exceed our customers' expectations
- Collaborating with our suppliers to ensure that they satisfy and exceed our expectations
- Striving to continuously improve our processes based upon measurable indicators
- Allocating resources, as necessary or desirable, to meet our quality objectives
- Maintain an organizational culture that reflects our core values
- Reviewing and revising, as necessary or desirable, our quality objectives to reflect changes that impact our industry, business, and/or customers